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UserDes BSIT – MI 182

NeedFinding

**Activity**

Use of restrooms in APC, improve the restroom's user experience.

**Observations**

For this activity, we simply observed how they use the restroom and then ask them their experience in using the restroom (eg., washing their hands). Since we can not enter the cubicle with them, we just asked them about what they think they need in using the things in the restroom.

**Interviews**

**Do you have any struggles when using the comfort room? What are they?**

**Rovyyc** - Yes, I find it hard to poo since bidet are not present.

**Melo** - Yes, my clothes get wet whenever I turn on the faucet.

**Patrick** - Yes, I dont have something to dry-up my hands whenever I wash my hands.

**What do you think the things you're needed to feel more comfortable?**

**Rovyyc –** Bidet & Tissue.

**Melo –** Just replace the faucet with something better.

**Patrick –** Tissue & Hand dryer.

**Identified Needs**

1. There should be an available tissue inside the restrooms because whenever Melo wants to poo, there is no available tissue inside the restroom.
2. A bidet should be present in every cubicle because Rovyyc is not used to wiping his butthole using a tissue after he poo, he always uses bidet to wash his anus.
3. A hand dryer or tissue should be available in the restroom because it is hard to dry up your hands when you’re done washing.
4. “Tabo” is the only available thing in the restroom to wash their b\*utthole but sometimes “tabo” is not present.
5. The soap dispenser should be maintained full for hygiene purposes.
6. Hand sanitizer should also be present inside the restroom as a substitute for the empty hand soap.
7. The pressure of the faucet is too strong and it makes the user get wet, the school should replace the faucet.
8. They should replace the faucet in all restrooms because it is hard to conserve water with that kind of faucet.
9. Tissue vendo should be available in all floors so that you won’t be needing to go to some floors that have an available tissue vendo.
10. The lock on the cubicles are sometimes kind of hard to lock and they also should replace it.

**Point of View**

1. I can also see that are no tissues available inside the restroom which should serve as a substitute for bidet.
2. Bidet is not present in every cubicle even for the girl's restroom which makes it hard to wash our b\*ttholes.
3. Hand dryer is also not available inside the restroom that results to the floor being wet.
4. 'Tabo' is sometimes not present in the restroom which makes it harder to wash our b\*ttholes.
5. Hand soap dispenser is sometimes empty which is disgusting when you touch something dirty but you don’t have a soap to clean your hand.
6. Hand sanitizer is not offered which should also serve as a substitute for the hand soap whenever the dispenser is empty.
7. I also felt hard to use the faucet. Some faucet stops in a short period of time and I’m not yet finish so I need to press it again.
8. I always get wet when using the faucet because the pressure was too strong that makes the water splash.
9. I know that I can use the water how much as I want but I want to conserve water but conserving water is hard since I cannot also measure when it will stop and the only way to stop it is to wait.
10. I don’t memorize which floor do have tissue vending machine that is why I have struggles sometimes when I want to poo. I need to go to every floor to check if there is a tissue vending machine.
11. I also experience having a hard time locking the cubicle with that kind of lock.